



Access Industries is committed to satisfying the ongoing requirements of our customers by providing quality products and services through the continuous improvement of the company's processes, management systems and people.

The Quality Management Systems are appropriate to the purpose and context of the organisation, aligned to the strategic direction. It provides a framework for setting measurable objectives, which are reviewed to ensure continued customer satisfaction and the future success of the company.

To achieve this, Access Industries will:

- Conform to relevant specifications while respecting and complying with contractual and regulatory requirements.
- Focus on our customers by ensuring that our products and services meet or exceed their needs.
- Achieve operational excellence through training our people; developing, implementing and continually improving our management systems while integrating quality, environment, health & safety in all of our activities.
- Work with suppliers in order to assist them in providing us with quality materials and components.
- Continually audit, control and regularly review our management systems, to ensure they are relevant, current and contribute to the efficient and reliable operation of the business.

Quality is the responsibility of all our employees, suppliers and partners, all of which is fundamental to our success.

Rob Kirkham
Chief Executive Officer



Note. Access Industries Operating Divisions include: Sydney Operations (Packaging Services), Newcastle (Timber and Special Products) and Lithgow (Laundry Services). These Divisions operate with their own Quality Management Systems.